

### Tech Tip 3: How to Clean An Interactive Whiteboard

Interactive whiteboards are surprisingly resilient, but there are some basic guidelines when caring for them. Just like our computer monitors, they need to be cleaned with care. Before you start cleaning, disconnect the board from your computer or turn your computer off. This way your desktop icons will not get scrambled during cleaning. Spray a soft cloth with a non-abrasive cleaner (white vinegar Windex or Sanford Expo whiteboard cleaners work well) and wipe the board. Never spray the cleaner directly onto the board or let the cleaner drip into the frame or pen tray. Do not use a Mr. Clean™ Magic Eraser™ or Mr. Clean® Wipes on your SMART interactive whiteboard. These products can cause ghosting. Most marks and smudges will come off with gentle rubbing. Tougher marks may take another solution. For marks made by permanent marker, cover the permanent ink with high-odor dry-erase ink. Wipe the screen with a soft cloth while the ink is still wet. Do not use low-odor dry-erase ink. These dry-erase markers do not contain the appropriate solvents. For more information go to <http://www2.smarttech.com/kbdoc/77938>

**Keeping the Writing Surface Clean on Your *Front Projection* SMART Board™ Interactive Whiteboard**

or

<http://www2.smarttech.com/kbdoc/92814>

**Abrasive Household Cleaning Products on Your SMART Board™ Interactive Whiteboard**